



Bulletin No.: PIC6411
Published date: 05/19/2020

Preliminary Information

PIC6411 Diagnostic Tip - Unable to Change Camera View , Stuck in Rear Camera View, or Video Processing Module (VPM) not Responding

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UV2
Condition	Unable to change views from camera app. Only Rear View Camera is available. No Communication with Video Processing Module (VPM)
Cause	Software Anomaly. This may follow a low voltage battery condition.

Correction:

After the Battery has been fully charged, remove the F34RA fuse in the X53RA Body Wiring Harness Junction Block - Rear for 20 seconds and re-install the fuse.

Note: This PI maybe converted to a Bulletin when further information is available.

Version History

Version	1
Modified	04/01/2020 - Created on.



GENERAL MOTORS